



Le sable, l'eau,  
pour mieux construire demain

05/03/20

## QUALITY MANAGEMENT

Dealing with the increasing urbanization, the construction industries must accelerate their transformation towards a new and more responsible model.

Faced with these challenges for future generations, we play a major role in water preservation and sand valorization, two fundamental resources for humanity.

In a true and inspired relationship, we provide daring and innovative solutions at the right price, with a strong focus on services.

Our aim: to contribute to sustainable construction that always creates value.

By working with MS for your project, you will enjoy support of our experienced team from the pre-project, to the realization, up to the after-sales service with a real personalized commitment of performance.

We believe in our role at contributing to a virtuous ecosystem which governs our choices:

- ✓ Place customers at the centre of our decisions,
- ✓ Empower and train our teams to manage their priorities and decisions in order to maximize the added value for our clients.
- ✓ work with suppliers who share our ethical charter
- ✓ Rely on sustainable partnerships,
- ✓ Concevoir des installations qui répondent aux normes de sécurité européennes pour la protection des personnes,
- ✓ Be ecologically responsible by proposing daring and sustainable solutions.

This policy is supported by a robust Quality Management System, which is constantly improved. This system is based on efficient processes and tools, in accordance with the standard ISO 9001 : V2015. We extend this policy to all MS departments and translate the guiding principles into operational objectives.

Because customer satisfaction is our priority, we take every feedback into account to adapt our products, modify our approaches and improve the customer experience.

As an independant family company, we combine our autonomy in terms of decision-making capacity with a strong responsiveness.

By working with MS, you have a loyal and responsible partner to help you to build a better tomorrow.

Cécile GUILLAUME  
Directrice Générale

Alexandre GUILLAUME  
Président

